

How Radiology Partners Use the Clario Portal

We sat down with Radiology Partners, the largest on-site, physician-led radiology practice in the U.S. to learn about its technology advancements and success with the Clario Portal. With a mission to transform radiology, Radiology Partners serves over 100 locations and has plans to expand to other radiology practices and hospital and health systems in the future. As one of the fastest growing national radiology practices in the U.S., it is no surprise that having the highest quality and up-to-date technology is a key focus.

Kelly Shannon, Integration Specialist at Radiology Partners, was gracious enough to take some time out of her day to talk with Brandi Robinson, a Customer Success Manager at Clario, about why and how Radiology Partners uses the Clario Portal.

Who uses the Clario Portal at Radiology Partners?

Approximately 800+ technologists at Radiology Partners use the portal for their DICOM and HL7 sites.

What are a few of the different ways Radiology Partners use the Portal?

Radiology Partners uses the Portal in several ways. First, to save, complete and provide additional information about exam orders for sites that don't have a RIS. Providing technologists the ability to input not just information, but also the *right* information, has made our practice much more thorough. That carries through to our patients receiving better care.

Another use of the portal is to monitor exams. The monitoring of exams has been a huge benefactor for the technologists. All of the techs have worklists built for exams in all statuses, enabling them to monitor and take action. Technologists see if exams are being read and can assign exams to radiologists to read when needed.

Additionally, we use the portal for printing and faxing reports if they aren't auto faxed, and requesting addendums, which relieves technologists of having to call to request them.

What kind of improvements or changes has Radiology Partners experienced since using the Clario Portal?

When there is downtime for an HL7 site, super users log in to the Portal and create downtime orders. Once the system comes back up, they simply move the reports over and nothing else has to be done. This allows radiologists to have little or no downtime or delays in providing an interpretation.

Recently, we set up a new role for physicians. This allows them to view reports and open images directly from the Portal.

How does the Clario Portal stand out from other portals?

The feedback we receive from technologists and referring physicians is about how easy it is to use and simple to train new users. They report that it is much more user-friendly compared than other portals they have utilized in the past. With the Clario Portal, almost everything can be done from a right click on an exam.